

## Follow-up items from earlier Economic Vitality forums

(Documents available from GMAP staff)

Project	Who	Status and notes
Three-agency effort to improve auditing effectiveness	DOR, ESD, L&I	<b><u>On track.</u></b> Agencies are collaborating to (1) cross-train audit staff and (2) improve agency-to-agency referrals. Update report is in backup material behind Tab 6.
Improve success of return-to-work programs	ESD, L&I	<b><u>On target.</u></b> Both agencies have provided written updates to GMAP staff reporting progress since the May 31 forum.
Collaboration on vocational rehabilitation and job placement	DSHS, ESD, L&I	<b><u>Under way.</u></b> Agencies have reported to GMAP staff on initial meeting Aug. 7 with DVR, SBCTC and WTECB to identify opportunities for greater collaboration and training.
Environmental permitting: 'Getting it right the first time'	DOE, ORA, WDFW, Army Corps	<b><u>On target.</u></b> Agencies have reported in detail to GMAP staff on efforts to address questions from May 31 GMAP. Tracking and analysis of incomplete applications is under way.
Call centers: Opportunities for improved service	DIS and agencies with call centers	<b><u>On target.</u></b> DIS reported August 7 to the Governor's cabinet on the work group's progress and recommendations.

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